

Greetings WiseCo team! Spring storm season is approaching. Judging from the mild winter, we may be in store for a tumultuous spring storm and hurricane season. As we get geared up, we wanted to touch base and inform you of some changes to our current work outline as well as upcoming opportunities for additional work with our affiliate WiseCo Storm Services. We are also transitioning ALL communication to the WhatsApp communication platform for all callouts and announcement details.

### **ONCOR Storm Restoration Efforts**

Currently we are staged to continue providing Oncor with local damage evaluation resources throughout the Oncor service area. Moving forward, Oncor has made the decision to utilize single man resources as their initial and possibly their primary damage assessment supply. This will not preclude two-man teams. It was confirmed in our most recent meeting that if storm events become more involved or safety (as a single man resource) is an issue a two-man team may be called upon. Single man or two-man teams will be at the discretion of Oncor and we as a company have full faith in their judgement as the utility provider and storm restoration coordinators.

**From this point forward, we will ask that you confirm availability based on a single-man resources unless otherwise notified.** We realize this will be a change and there may be a learning curve for some of you. We are hopeful that some of the more seasoned teams can split and become individual Damage Assessors and some of experienced Drivers can become Wire Down Guard (WDG) resources. Because the work entailed will remain unchanged, pay will remain the same as your current Damage Assessor hourly pay plus your mileage and per diem. For those moving from driver to WDG pay will be at the higher WDG rate in addition to mileage and per diem.

WiseCo is positive about the future. We believe if we stay committed to providing Oncor with excellent service, quick response times, and accurate evaluations we will have a long future ahead.

### **Nationwide Storm Assessment with WiseCo Storm Services**

In addition to local storm restoration efforts, our affiliate WiseCo Storm Services has partnered with Center Phase Energy. Center Phase is an Oklahoma based company specializing in emergency power restoration. **WiseCo Storm Services will be their damage evaluation contractor. With contracts from the east coast to the Midwest, we will have opportunities for hurricane and disaster work across the country.**

The pay for this work will be at or above your current rate. In addition, truck rental, fuel, per diem and hotels will be included. All events will be different, each will include a task order prior to deployment detailing out pay rates and expectations. This endeavor will be working separately from WiseCo Electric Services and will be managed primarily by Brady Mann and Jennifer Mann.

## **Communication: WhatsApp**

WiseCo Electric Services and WiseCo Storm Services will be moving all communication to WhatsApp. Any individual wanting to be in communion will need to download the WhatsApp app in the Apple App store (Apple) or the Google Play store (Android). **ALL COMMUNICATION for call outs, releases, updates, and announcements will be done through WhatsApp.** Click the links below to download the app and join the group.

### **Join the Roster Call Out Group**

**North Texas:** <https://chat.whatsapp.com/FIGKvrS0aLbHED7tzyvFx2>

**Nationwide:** <https://chat.whatsapp.com/BcWHsKBL9LjIATk1EqyBFs>

### **ATTENTION!!**

**If you want to be on the call out list for both local (Oncor) events and nationwide events (WiseCo Storm Services) you will need to join BOTH groups.**

### ***How do I download WhatsApp?***

Click the above link to join the group and screen prompts will walk you through the steps to download the app and join the group. Or you can click the links below for detailed download instructions.

How to Video:

[https://www.youtube.com/watch?v=l\\_5W05oKVL0](https://www.youtube.com/watch?v=l_5W05oKVL0)

iPhone:

[https://faq.whatsapp.com/807139050546238/?cms\\_platform=iphone&helpref=platform\\_switcher](https://faq.whatsapp.com/807139050546238/?cms_platform=iphone&helpref=platform_switcher)

Android:

[https://faq.whatsapp.com/807139050546238/?cms\\_platform=android&helpref=platform\\_switcher](https://faq.whatsapp.com/807139050546238/?cms_platform=android&helpref=platform_switcher)

## Frequently Asked Questions

### ***What about the pay?***

**Local Oncor:** Pay rates for Damage Assessors will stay the same (starting pay 35 per hour). Drivers can either move to a Damage Assessor position (if qualified) receiving DE pay or to a Wire Down Guard position and receive WDG pay (25 per hour). All positions include mileage reimbursement and per diem.

**Nationwide:** Pay will be at or above current rate. This is all dependent on location and utility we are working through. A Task Order will be sent out prior to engagement detailing the rates and details of work.

### ***What if I only want to work as a team?***

You can remain as a team on the roster. Teams are welcome and expected in the Nationwide work. In most cases, Oncor locally will be requesting single man resources. There is a chance in larger events a two-man team may be needed at which point you may be able to join the local roster.

### ***I can't get WhatsApp to work.***

Click this link and check out the WhatsApp FAQs page. There are solutions to most problems online. <https://faq.whatsapp.com>

If you are still unable to work through the issue call/text Jennifer or Brady Mann immediately.

### ***I'm a driver, how do I know if I'm qualified to be a Damage Assessor?***

WiseCo is finalizing the online training and certification program for Damage Assessors and Wire Down Guards. Until this is completed and available at [www.wiseco.com](http://www.wiseco.com) please contact your supervisor or Jennifer or Brady Mann to determine eligibility.

### ***I'm not always available, how do I let you know when I can work and for what position?***

After joining the WhatsApp community and groups you will receive call out and heads up communications. When it is time to respond for availability, please let us know within WhatsApp your availability. You can also reply with what position you are available to fill.

### ***I have a friend that is interested in working, how do I get them started?***

Share the WhatsApp link with them. Then have them go to [www.wiseco.com](http://www.wiseco.com) and fill out the online application.